

The purpose of this briefing note is to update Scrutiny Board in relation to the Council's Better Lives strategy and specifically regarding the *Better Lives Programme: Phase 3 Residential & Day Services – Next Steps and Progress report*, at which Executive Board approved;

- The closure of The Green (Killingbeck & Seacroft ward) as a long term residential care home. It has a provisional closure date of July 2017 but this is subject to contractual agreement for intermediate care services being confirmed. This would fulfil the commitment to retain it as a local community asset.
- The decommissioning of the long term residential care services provided at Middlecross care home (Armley ward) with anticipated closure Mid-April 2017 and Siegen Manor care home (Morley South ward) with anticipated closure in May 2017.
- The decommissioning of the day services provided at Middlecross, with an anticipated closure Mid-April 2017, Siegen Manor, Mid-April 2017, The Green, July 2017, Springfield (Beeston & Holbeck ward), January 2017, and Radcliffe Lane (Pudsey ward), March 2017.
- The remodelling of Wykebeck Valley day centre (Gipton & Harehills ward) to become a complex needs centre for the east of the city. This will include reinvestment of £0.111m of the planned savings to ensure Wykebeck can offer an enhanced service.
- All other recommendations in the September Executive Board report including noting the closure of Manorfield House residential care home (Horsforth ward), with anticipated closure in December 2016.

Communication of Decision

All staff, residents, service users and their families and carers have been informed in writing of the decision taken by Executive Board, and face to face meetings held with staff, and with residents and their families/carers where requested.

To reflect the high level programme plan as per the September Executive Board report (copy attached to this report for reference), the months of anticipated closure were included, also reiterating that the Assessment and Transfer team will work at a pace that is as comfortable as possible, nothing will happen suddenly or unexpectedly, and residents / service users and their families / carers will be supported to make informed choices, so that people are supported to move to a suitable alternative home or day centre where their needs can be fully met. In addition:

- The person being cared for will still receive at least equal quality of care as currently provided.
- They will not be financially worse off as a result of these changes.
- We will support the person being cared for and their family/carer to find an alternative service provider that will meet their needs.
- The person being cared for and their family/carer will receive as much help as they need at every step.

Senior Managers, HR Business Partners and Trade Union representatives are working with staff members individually to seek opportunities that are right for them. Senior Managers supported by HR are working with Trade Union representatives to ensure that staff are fully consulted and supported throughout the process and their aim is to identify potential redeployment opportunities for staff within the service and across the Council. For those staff interested in accessing the Early Leavers Initiative, consideration will be given to such requests. It is hoped this work will significantly minimise the risks to staff in terms of compulsory redundancies.

We have received positive feedback from a family member about the process (the names have been changed to protect the identity of the service user):

"I just wanted you all to know that I have just taken a call from Mr C, son of a resident. He wanted me to know and to pass on his comments of how extremely happy he has been with his whole experience of moving his mother from Manorfields to her new placement. He says he cannot compliment her social worker enough. She has done everything she said she would: she has kept him fully informed of what will happen next, and she has put in a lot of time not only to his mother, but to his mother's sister and himself.

He says he came into this process with preconceived negative views of social workers and what they do and he has been proved totally and utterly wrong, He says he could not fault the social worker and her work and commitment to getting everything just right for the family".

Pat Gledhill: Team Manager – Assessment and Transition Team

The Green Residential care home

As detailed in the letters to staff, residents and their families / carers there is written agreement in principle from the NHS Commissioners to fund Adult Social Care to provide an intermediate care / recovery service from The Green. An update meeting was held with families on 14 December to inform them of this development. When confirmation has been received, a transition plan will be produced and taken to Executive Board that will enact the closure process once approved. Confirmation is expected in January 2017. We will hold further face to face meetings with families once more is known.

A provisional closure date of July 2017 for The Green as a long term residential care facility has been given based on the timeline set by NHS commissioners for when they would want to see the new intermediate service go live, which would be Autumn 2017.

As committed to at September 2016 Executive Board meeting an update on The Green is to be provided at February 2017 Executive Board.

Closure of Manorfield House Care Home

The Assessment & Transfer team have been working closely with staff, 9 residents and their families/carers at Manorfield House. Residents have been able to move with their friends whenever they have expressed a wish to do this. 7 residents have moved to alternative homes, two residents died prior to any move (one following hospital admission). Follow up reviews for residents including their families/carers will take place three months and twelve months following their moves.

Of the 16 staff working at Manorfield House, 9 have moved to roles in other council residential care homes, 2 have moved to roles at Cardinal Court Extra Care Housing, and 5 have left the Council through the Council's Early Leavers Initiative.

The care home was formally transferred into void management on the 19th December 2016 and now forms part of the Housing Care Futures programme.

Assessment & Transitions started at Springfield day centre

Assessments and visits to potential alternative day support services are currently underway for the 21 people attending Springfield day centre. Again, service users have been able to move with their friends when they have expressed a wish to do this. It is expected that the centre will close as anticipated by the end of January 2017. Expected outcomes for service users are detailed below, although it should be noted that this may vary depending on their and their family's preferences.

New service identified	Number of people
Trinity Network (Neighbourhood Network)	6
Farnley Elderly Action (Neighbourhood Network)	2
Morley Elderly Action (Neighbourhood Network)	1

Holt Park Active	3
Laurel Bank (ASC Dementia day service)	2
Shared Lives	1
Outcomes still to be confirmed	6

Consultations with staff and Trade Unions are ongoing to determine alternative work opportunities or ELI options.

The Springfield site is being considered by the Alzheimer's Society as a potential base for their younger dementia service currently based in Armley.

Assessment & Transitions at other closing care homes and day centre

Some service users and their families/carers have chosen to take steps to start the process of finding another care home, day service or short break service and have requested an allocated social worker. As such, transition meetings to sensitively manage the moves to new homes and day centres are also underway at Siegen Manor residential home & day centre, Middlecross residential home & day centre and Radcliffe Lane day centre.

Cath Roff
Director Adult Social Services
10th January 2017

Better Lives Residential and Day Project (Phase 3) – High Level Programme Plan

